

## Introduction

The European Commission (hereafter ‘the Commission’) is committed to protect your personal data and to respect your privacy. The Commission collects and further processes personal data pursuant to Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data (repealing Regulation (EC) No 45/2001). This privacy statement explains the reason for the processing of your personal data, the way we collect, handle and ensure protection of all personal data provided, how that information is used and what rights you have in relation to your personal data. It also specifies the contact details of the responsible Data Controller with whom you may exercise your rights, the Data Protection Officer and the European Data Protection Supervisor. The information is in relation to processing of personal data for the management of user access rights for the Monitoring and Assessment Framework for the European Innovation Partnership on Active and Healthy Ageing (MAFEIP) tool.

## Why and how do we process your personal data?

Purposes of the processing operation: (i) to give you access to the online tool; (ii) to contact the user in the context of the project and of eHealth, well-being and ageing policies; (iii) to appropriately handle and process the queries, comments, complaints, and suggestions sent; (iv) to manage basic administrative tasks.

## On what legal ground(s) do we process your personal data?

Lawfulness of the processing operation: We collect, store and publish your personal data, because you gave your explicit consent<sup>1</sup> by ticking the “I consent” box before submitting the “request for access” form.

## Which personal data do we collect and further process?

Personal data collected are: title, name, surname, email address, and organization. You provided your personal data on a voluntary basis, by submitting the “request for access” form.

## How long do we keep your personal data?

All personal data (except for purpose (ii), see below) will be deleted from databases 3 years starting from filling in the registration form on the internet, unless the Controller launches an update of the registrations, asking the data subjects to update or cancel the stored information including their personal data. In this case, the retention period starts running from the day of the update by the user.

For purpose (ii), the personal data will be deleted from databases 5 years starting from filling in the registration form on the internet, unless the Controller launches an update of the registrations, asking the data subjects to update or cancel the stored information including their personal data. In this case, the retention period starts running from the day of the update by the user.

## How do we protect and safeguard your personal data?

All personal data in electronic format (e-mails, documents, databases, uploaded batches of data, etc.) are stored either on the servers of the European Commission or of its contractors. All processing operations are carried out pursuant to the [Commission Decision \(EU, Euratom\) 2017/46](#) of 10 January 2017 on the security of communication and information systems in the European Commission. The Commission’s contractors are bound by a specific contractual clause for any processing operations of your data on behalf of the Commission, and by the confidentiality obligations deriving from the transposition of the General Data Protection Regulation in the EU Member States (‘GDPR’ [Regulation \(EU\) 2016/679](#).) In order to protect your personal data, the Commission has put in place a number of technical and organisational

measures in place. Technical measures include appropriate actions to address online security, risk of data loss, alteration of data or unauthorised access, taking into consideration the risk presented by the processing and the nature of the personal data being processed. Organisational measures include restricting access to the personal data solely to authorised persons with a legitimate need to know for the purposes of this processing operation.

## Who has access to your personal data and to whom is it disclosed?

All personal data provided by you can be accessed by Commission staff on a “need to know” basis. The contractor of the European Commission is Open Evidence, SL who is managing the website ([www.mafeip.eu](http://www.mafeip.eu)). For the purpose of giving the credentials to users, they will have access to your personal data. Moreover, the contractor has appointed two subcontractors: dr. Frans Folkvord, who is appointed as an associate of the contractor and participates in the management of the MAFEIP tool; and SERVICIOS TECNOLÓGICOS PARA EMPRESAS TU PC, S.L. who assists on the maintenance and host of the website.

## What are your rights and how can you exercise them?

You have specific rights as a ‘data subject’ under Chapter III (Articles 14-25) of Regulation (EU) 2018/1725, in particular the right to access, rectify or erase your personal data and the right to restrict the processing of your personal data. Where applicable, you also have the right to object to the processing or the right to data portability. You have consented to provide your personal data to DG CONNECT / H3 for the present processing operation. You can withdraw your consent at any time by notifying the Data Controller. The withdrawal will not affect the lawfulness of the processing carried out before you have withdrawn the consent. You can exercise your rights by contacting the Data Controller, or in case of conflict the Data Protection Officer. If necessary, you can also address the European Data Protection Supervisor. Their contact information is given under Heading 9 below. Where you wish to exercise your rights in the context of one or several specific processing operations, please provide their description (i.e. their Record reference(s) as specified under Heading 10 below) in your request.

## Contact information

- **The Data Controller**

If you would like to exercise your rights under Regulation (EU) 2018/1725, or if you have comments, questions or concerns, or if you would like to submit a complaint regarding the collection and use of your personal data, please feel free to contact the Data Controller, Unit H3 European Commission [info@mafeip.eu](mailto:info@mafeip.eu)

- **The Data Protection Officer (DPO) of the Commission**

You may contact the Data Protection Officer ([DATA-PROTECTION-OFFICER@ec.europa.eu](mailto:DATA-PROTECTION-OFFICER@ec.europa.eu)) with regard to issues related to the processing of your personal data under Regulation (EU) 2018/1725.

- **The European Data Protection Supervisor (EDPS)**

You have the right to have recourse (i.e. you can lodge a complaint) to the European Data Protection Supervisor ([edps@edps.europa.eu](mailto:edps@edps.europa.eu)) if you consider that your rights under Regulation (EU) 2018/1725 have been infringed as a result of the processing of your personal data by the Data Controller.

## Contact

The Commission Data Protection Officer (DPO) publishes the register of all processing operations on personal data by the Commission, which have been documented and notified to him. You may access the register via the following link: [ec.europa.eu/dpo-register](https://ec.europa.eu/dpo-register). This specific processing operation has been included in the DPO's public register with the following legacy notification reference: DPR-EC-02631 Management of contact points for DG CONNECT policies, programmes and projects.